Internal communication is the core of an organization, without which no company could function efficiently. Internal communication should be seen as a crucial, strategic management function. The current study pretends to analyze the impact of the organizational change that Ulma Handling Systems had just undergone in the process of internal communication. For this purpose it was decided to hold an audit of internal communication between management and middle management at ULMA Handling Systems. The final result of this study has been a list of corrective actions that have been defined in order to solve the communication problems of the company.